## "Airasia Ride with Shell" Terms and Conditions

- 1. The Airasia Ride with Shell ("Scheme") is jointly organised by Shell Malaysia Trading Sdn Bhd (Company No: 196501000279 (6087-M)) and Shell Timur Sdn Bhd (Company No: 198401000783 (113304-H)) (collectively, referred to as "Shell") and AirAsia Ride Sdn Bhd (Company No: 202101014029) ("Airasia Ride").
- 2. This Scheme will commence from 1 December 2021 to 30 November 2022, both core dates are inclusive ("**Scheme Period**"), which can be extended by Shell without prior notice.
- 3. This Scheme is open only to all Airasia Ride Drivers who are registered BonusLink members in Malaysia ("Customers") at participating Shell retail stations in Malaysia ("Shell Stations"). For avoidance of doubt, Airasia Ride Drivers refer to drivers who join Airasia Ride with their vehicles and have agreed to perform the services that are booked by Airasia Ride users through the Airasia Ride app.
- 4. To participate in the Scheme, Customers are required to register their interest and provide the following particulars at the Airasia Ride by Shell Portal which is accessible via a URL that will be shared by Airasia Ride by in-app notification/direct message:
  - (i) The valid 16 digits BonusLink Card Numbers belonging to the Customers
  - (ii) Vehicle Plate Number registered with Airasia Ride
  - (iii) Mobile Phone Number registered with Airasia Ride
- 5. All information provided by the Customers in relation to and for the purposes of this Scheme must be true, accurate, current and complete according to the record given by Airasia Ride. Any submission which does not strictly fulfil the criteria stated above shall not be considered under the Scheme, and the Customers will not be notified further.

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- 6. This Scheme is applicable for any type of Shell fuels purchase (i.e. Shell FuelSave95, Shell FuelSave Diesel Euro2, Shell FuelSave Diesel Euro5, Shell V-Power 97, Shell V-Power Racing) at the Shell Stations in Malaysia ("Qualifying Purchase").
- 7. Customers will be entitled to additional BonusLink points ("**Reward**") for all Shell fuel purchases at the Shell Stations during the Scheme Period according to their minimum spend from all Qualifying Purchase in the month as follows:

Minimum Spend	Reward
RM 350	Additional 2 BonusLink Point per Litre
RM 250	Additional 1 BonusLink Point per Litre
RM 150	Additional 0.5 BonusLink Point per Litre

- 8. For the avoidance of doubt, customers will not be entitled to the Reward if they have made any lubricants and Select or Kedai purchases at the Shell Stations. The current point structure for lubricants purchases remains the same, i.e RMI = IBonusLink point.
- 9. Customers are required to swipe their Bonuslink card to be eligible to the Reward.
- 10. Customers are required to register their Bonuslink card details at Airasia Ride with Shell Portal to participate in the Scheme. For the avoidance of doubt, the Reward is only applicable on the Qualifying Purchase made after their participation in the Scheme.
- 11. The Reward will be transferred to the Customers on a monthly basis, within two weeks after the end of every month.
- 12. The following terms and conditions apply to the Reward:
  - a) The Reward is provided on an "As Is" basis and is not transferable to third parties.
  - b) The Reward is not exchangeable for cash, credit or kind.
  - c) Shell and/or Airasia Ride reserves the right to substitute the Reward without prior notice.

## **General Provisions**

- 13. Shell and Airasia Ride reserves the right at its absolute discretion to vary, delete, substitute or add to any of these Terms and Conditions without any prior notice.
- 14. These Terms and Conditions, as may be amended from time to time pursuant to Clause II and above, shall prevail over any provisions or representations contained in any other promotional material or advertising of this Scheme.
- 15. All decisions made by Shell and Airasia Ride in respect of this Scheme or in the event of any dispute are final.
- 16. Shell and Airasia Ride reserves the right to cancel, terminate or suspend this Scheme with or without prior notice. In the avoidance of doubt, cancellation, termination or suspension by Shell of this Scheme shall not entitle Customers to any claim or compensation against Shell for any and all losses or damage suffered or incurred by Customers as a direct or indirect result of the act of cancellation, termination or suspension.
- 17. In no event will Shell and Airasia Ride and their Affiliates be liable for any loss or damages including without limitations, loss of income, profits or goodwill, direct or indirect, incidental, consequential, exemplary, punitive or special damages of any party including third parties howsoever arising whether in contract, tort, negligence or otherwise, in connection with this Scheme, even if Shell has been advised of the possibility of such damages are expressly excluded.

- 18. For the purpose of this Terms and Conditions, "Affiliate" means a company which directly, or indirectly through one or more intermediaries, controls, is controlled by, or is under common control with Shell. Relevant to this, "control" means the direct or indirect ownership of an aggregate fifty percent (50%) or more of voting capital.
- 19. For any enquiries, please call Shell Customer Service Centre at 1-300-88-1808 (Email: generalpublicenquiries-my@shell.com) or Airasia Ride Driver Support at 03-8600 3677.