Cashback Policy

Cashback may be earned from each successful transaction by the Member in respect of certain qualifying goods or services from a third party merchant/supplier/partner or BonusLink ("**Cashback Merchant**"), as determined by BonusLink from time to time, upon payment made via the BonusLink Payment Services through the Platform (namely, the BonusLink App), each a "Cashback Qualifying Transaction".

This Cashback is the return of a percentage or a fixed amount based (as determined by BonusLink and stipulated in the BonusLink App) on the total bill in respect of the Cashback Qualifying Transaction, not including any amount paid with promo codes and Cashback. For example, a 15% Cashback is provided for each Cashback Qualifying Transaction with a Cashback Merchant, ABC Restaurant. The total bill at ABC Restaurant is RM10 and Member pays RM2 in Promo/Discount code while RM8 is paid by debit/credit card through the BonusLink App. In the above Cashback Qualifying Transaction, Member will receive RM1.20 (15% of card amount paid) only in Cashback and the Cashback of RM 1.20 can only be used for the next Cashback Qualifying Transaction with ABC Restaurant subject to the Validity Period below.

This Cashback will be added to the particular Cashback Merchant's Cashback pocket, in "My Wallet-Cashbacks". Member can only use this Cashback for the next Cashback Qualifying Transaction with the same Cashback Merchant within the validity period determined by the Cashback Merchant and BonusLink ("Validity Period").

Member will not receive any Cashback for transactions which is cancelled and refunded. In the event that the Cashback in respect of such cancelled/refunded transactions has been recorded in the Member's account, such Cashback will be reversed and deducted by BonusLink. Once the Cashback has expired or if the Cashback is not utilised within the Validity Period, the Cashback will no longer be valid and may be deducted from the Member's account. Cashback is not transferrable and not convertible into cash.

Cashback shall be subject to additional terms and conditions stipulated in the BonusLink App and the relevant terms and conditions imposed by the relevant Cashback Merchant.